

PP&E Performance Overview 2023/24

Outcome	PORTFOLIO PLAN INDICATOR	DESCRIPTION	2022-23 TARGET	2022-23 ACTUAL	GOOD PERF.	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	2023-24 ACTUAL	2023-24 TARGET	2023-24 RAG STATUS	RAG Threshold	COMMENTARY (BY EXCEPTION)	
1: We will keep Bromley safe	1A	Number of evidence packs requested from CCTV	100%	100%	HIGH	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	95%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1B	Rapid Response interventions responded to within 2 hours (%)	100%	100%	HIGH	3 (100%)	0 (100%)	4 (100%)	5 (100%)	3 (100%)	0 (100%)	2 (100%)	3 (100%)	1 (100%)	2 (100%)	5 (100%)	3 (100%)	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1C	Complete all test purchases following all failed Challenge 25 test purchase which result in a sale of an age restricted product	100% Compliant Businesses	90% (From 2023/24 target is number)	HIGH	0	7	4	0	0	0	0	3	4	0	0	2	0	20 (20 out of 20 = 100%)	25 (Number). Outcome Based.	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	The team conducted 43 Challenge 25 test purchase visits. We predicted at the beginning of the year there would be 25 failures. In fact, there were 20, and all of these were revisited as per the KPI resulting in a 100% compliance rate.
	1D	To disseminate 25 Alerts on emerging topics including doorstep crime and scams	25	35 (From 2023/24 target is %)	HIGH	3	2	2	0	3	0	0	5	1	3	2	1		(22 out of 25) 88%	100%	RED	Red: more than 10% Amber: Within 10% Green: At target or above	25 Alerts were prepared within the financial year but there were delays in July and August 2023 as a result of the communications protocol causing 3 Alerts not being published. The protocol was reviewed at the time including an option to expedite urgent Alerts and no further issues have been highlighted.
	1E	Issue HMO licenses where valid applications are received (No.)	100%	100%	HIGH	100% (9 of 9)	100% (1 of 1)	100% (11 of 11)	100% (2 of 2)	100% (9 of 9)	100% (7 of 7)	100% (14 of 14)	100% (0 of 0)	100% (5 of 5)	100% (5 of 5)	100% (1 of 1)	100% (6 of 6)	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
2: We will protect consumers	2A	Number of awareness raising events & training to groups & partners (No. of attendees)	50	1314	HIGH	7 (154)	7 (105)	6 (91)	6 (111)	2 (125)	3 (732)	8 (682)	7 (306)	2 (60)	11 (225)	14 (165)	7 (126)	55 (2882)	50 (1200)	OUTCOME	Outcome based.		
3: We will support and regulate businesses	3A	Due inspections of high-risk food businesses undertaken (% Annual Target)(Risk A and B food premises)	100% (Annual Target)	Risk A: 100% Risk B: 94%	HIGH	Risk A 0% (0 of 2) Risk B 11% (10 of 92)	Risk A 0% (0 of 2) Risk B 20% (19 of 92)	Risk A 0% (0 of 2) Risk B 40% (37 of 92)	Risk A 50% (1 of 2) Risk B 45% (42 of 92)	Risk A 100% (2 of 2) Risk B 50% (46 of 92)	Risk A 40% (2 of 5) Risk B 65% (60 of 92)	Risk A 40% (2 of 5) Risk B 73% (67 of 92)	Risk A 60% (3 of 5) Risk B 76% (70 of 92)	Risk A 100% (3 of 5) Risk B 77% (71 of 92)	Risk A 100% (5 of 5) Risk B 88% (81 of 92)	Risk A 100% (5 of 5) Risk B 95% (88 of 92)	Risk A 100% (5 of 5) Risk B 95% (88 of 92)	100%	95%	GREEN	RAG status set to Amber	Risk A: Since 1st of April 2023 x3 businesses have received a Category A rating, bringing the number of Category A rated businesses due for the inspection to 5 in the 2023-24 inspection period. All 5 of the 5 businesses have been inspected and have subsequently been rated as Category B, C and/or D as standards in these food businesses have improved. Risk B: The team is making good progress 88% of the 92 Category B businesses due this year have been completed to date. The remaining 11 inspections are diarised and will be completed by end of March 24. It is anticipated 100% of the due food hygiene inspections in Categories A & B will be completed by 31st March 2024, in accordance with the Food Law Code of Practice (FLCoP).	
	3B	Inspection of UNRATED (UR) Food Businesses (FB) Childminder (CM) Low Risk Home caterers (LRHC) (% completed) (Number of inspections or closures if no longer trading)(% Annual Target)	100% (Annual Target)	UR FB = 85% UR CM = 0%	HIGH	UR FB = 18% (22 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 24% (29 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 37% (45 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 52% (63 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 88% (106 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 90% (108 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 100% (120 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	100% (Based on 2023 current data)	95%	AMBER	RAG status set to Amber	The team has completed inspecting the 120 unrated food businesses that were due for inspection at the beginning of the year. Unrated new businesses continue to be inspected as they apply for food premises registration. The food safety inspections contract tender process for unrated home-based childminders (UR CM), low risk home caterers (LRHC), and home caterers, is now complete. Three (3) tender applications were received and evaluated. The contract award was approved and has completed it's stand-still period. The contract with the Stuart Harris Agnew Partnership will commence on 11/03/24.	
4: We will protect and improve the environment through custodianship and effective and responsible enforcement	4A	Completed cases where investigations of breaches of planning control are identified (%) (outcome)	100%	100%	OUTCOME	68 (100%)	71 (100%)	75 (100%)	69 (100%)	61 (100%)	51 (100%)	82 (100%)	65 (100%)	47 (100%)	65 (100%)	55 (100%)	64 (100%)	100%	100%	OUTCOME	Awaiting Data		